

# SERVICE CANADA | READY TO HELP

## Canada Emergency Response Benefit (CERB)

The CERB is available to workers who meet all of the following conditions:

- live in Canada and are at least 15 years old
- stopped working because of COVID-19 or are eligible for EI regular or sickness benefits
- have not voluntarily quit their job
- had income of at least \$5,000 in 2019 or in the 12 months prior to the date of their application.

On April 15, the Government announced changes to the eligibility rules to:

- Allow people to earn up to \$1,000 per month while collecting the CERB.
- Extend the CERB to seasonal workers who have exhausted their EI regular benefits and are unable to undertake their regular seasonal work because of COVID-19.
- Extend the CERB to workers who have recently exhausted their EI regular benefits and are unable to find a job because of COVID-19.



**Service Canada and the Canada Revenue Agency (CRA) are working together to ensure Canadians have access to the CERB in the simplest and fastest way possible. Use the table below to determine the service option that best fits your current application or information needs.**

**Information if you have already applied for Employment Insurance**

Application date	Status	Action	Questions?
Before March 15	Already receiving benefits Waiting for benefits	Do not re-apply. Your application will automatically be assessed to determine if you are eligible for the CERB.	Service Canada EI Call Centre: 1-800-206-7218 TTY: 1-800-529-3742
March 15 or later	Waiting for benefits	Your application will automatically be assessed to determine if you are eligible for the CERB.	Automated CERB help line: 1-833-966-2099 Service Canada CERB Call Centre: 1-833-699-0299

**Information about the Canada Emergency Response Benefit**

Employment	Hours	Duration	How to apply	Questions?
Was self-employed	-	-	You should apply for the CERB through the CRA: <a href="https://Canada.ca/en/revenue-agency/services/benefits/apply-for-cerb-with-cra.html">Canada.ca/en/revenue-agency/services/benefits/apply-for-cerb-with-cra.html</a> Or by telephone at: 1-800-959-2019 or 1-800-959-2041	Automated CERB help line: 1-833-966-2099 To speak with an agent about CRA My Account or CERB: 1-800-959-8281
Worked for an employer	Part-time (less than 30 hours)	Less than eight months last year	You should apply for the CERB through Service Canada and the Employment Insurance program: <a href="https://Canada.ca/en/services/benefits/ei/cerb-application/confirmation.html">Canada.ca/en/services/benefits/ei/cerb-application/confirmation.html</a>	Automated CERB help line: 1-833-966-2099 Service Canada CERB Call Centre: 1-833-699-0299
	Full-time (30 hours or more)	At least eight months last year At least four months last year		