

# SERVICE CANADA

## READY TO HELP



We are ready to help Canadians through the COVID-19 outbreak. For a complete list of programs, services and resources available through the Government of Canada visit: [Canada.ca/coronavirus](https://Canada.ca/coronavirus)



### Canada COVID-19 Support App

Get the Canada COVID-19 app (iOS or Android) for COVID-19 information, recommendations, and resources.

#### CANADA EMERGENCY RESPONSE BENEFIT (CERB)



Automated help line: 1-833-966-2099  
Service Canada CERB call centre: 1-833-699-0299  
CRA My Account and CERB call centre: 1-800-959-8281



[Canada.ca/en/services/benefits/ei/cerb-application.html](https://Canada.ca/en/services/benefits/ei/cerb-application.html)

#### EMPLOYMENT INSURANCE (EI)



**Applications on or after March 15**  
Automated help line: 1-833-966-2099  
Service Canada CERB call centre: 1-833-699-0299

#### **Applications prior to March 15**

Service Canada EI call centre: 1-800-206-7218  
TTY: 1-800-529-3742



[Canada.ca/en/services/benefits/ei.html](https://Canada.ca/en/services/benefits/ei.html)

#### CANADA SUMMER JOBS



1-800-935-5555 (TTY: 1-800-926-9105) or your funding representative



[Canada.ca/en/employment-social-development/services/funding/canada-summer-jobs.html](https://Canada.ca/en/employment-social-development/services/funding/canada-summer-jobs.html)

#### WORK-SHARING & TEMPORARY FOREIGN WORKER PROGRAM



1-800-367-5693 (TTY: 1-855-881-9874)



[Canada.ca/en/employment-social-development/corporate/notices/coronavirus.html](https://Canada.ca/en/employment-social-development/corporate/notices/coronavirus.html)



**Work-Sharing:**  
EDSC.DGOP.TP.REP.RES.WS.POB.ESDC  
[@servicecanada.gc.ca](mailto:@servicecanada.gc.ca)

#### NEW HORIZONS FOR SENIORS PROGRAM



1-800-277-9914 and select "0"  
(TTY: 1-800-255-4786)



[Canada.ca/en/employment-social-development/services/funding/new-horizons-seniors-community-based.html](https://Canada.ca/en/employment-social-development/services/funding/new-horizons-seniors-community-based.html)



Western Canada and Territories Region  
(BC, AB, SK, MB, YT, NWT, NU)  
[W-T-NHSP-PNHA@servicecanada.gc.ca](mailto:W-T-NHSP-PNHA@servicecanada.gc.ca)